



ONE OF THE WORLD'S FOREMOST GAMING AND ENTERTAINMENT DEVELOPERS AND OPERATORS, IS THE WEST COAST'S PREMIER GAMING, DINING, ENTERTAINMENT AND MEETING DESTINATION.

Company Snapshot

Casino

With nearly 400,000 total square feet, including 100,000 square feet of gaming space with more than 2,500 slots and 75 gaming tables; 15 different restaurants, bars and retail outlets; and a 2,500-seat meeting and entertainment venue hosting nationally recognized performances.

11,000 benefits-eligible employees

Challenge

The current benefits system still required manual data entry for open enrollment and did not have carrier or payroll files set up with any automation or efficiency. Two separate systems were being used to support and enroll the core and voluntary benefit offerings. Employee communications were all distributed via a manual and paper process separate from the benefits systems. All the manual and paper processes created burden and nonvalue-added work for the HR staff with already limited resources, and confusion for the employees on where to go for communication resources and enrollment.

Solution

This organization partnered with MyWorkplace to automate manual and paper processes, while deploying one common platform for all benefits information, enrollment, and administration service.

Results

Deploying the MyWorkplace platform and solution for full benefits administration and open enrollment support, created automated EDI feeds to carriers and payroll reporting processes. Provided employees with a one stop for all benefits information and enrollment. Engaging as one team with HR and benefits education enrollment firm to support open enrollment and ongoing streamlined benefits administration, while easing burden for HR and providing employees a great streamline experience.