

ELECTRONIC DATA INTERCHANGE

Electronic Data Interchange (EDI) is the process of sharing data across computer systems and databases. In the benefits world, EDI is performed with insurance carriers, benefits vendors, payroll systems, and other benefit related systems. EDI is an important part of any benefits administration system and requires a very experienced and knowledgeable IT staff to implement and manage successfully.

At MyWorkplace, our IT staff has decades of experience with EDI implementation and management. We understand the importance of successful EDI as this is your firm's and employees' connection to your benefits providers, support vendors, payroll, etc. We have the experience to know what questions to ask when setting up data exchanges and to know where pitfalls may occur based on years of experience. Your account manager and IT manager team members will navigate and coordinate with your providers and vendors from start to finish on EDI implementations and monitor ongoing EDI operations, adjusting for changes or challenges if they occur. Your account and IT managers will keep you in the loop on all EDI matters and resolutions.